

**Circuit Court for Baltimore City
Attorney Evaluation of Civil Mediation Program**

This short survey will assist the Circuit Court for Baltimore City's Civil Mediation Committee to evaluate its court ordered mediation. Please mail the completed survey to the address below. All responses regarding this evaluation are confidential and will not be made available to the mediator or made part of the court file.

- (1) Who was the mediator?
- (2) What type of case was mediated?
- (3) Was the mediator prepared with the facts as a result of reviewing the Civil Mediation Statement(s) prior to the mediation session?
 Very Prepared Prepared Somewhat Prepared Not Very Prepared Not Prepared At All
- (4) Did the mediator conduct the mediation session in a professional manner, including showing no biases in assisting the parties during the session?
 Very Professional Professional Somewhat Professional Not Very Professional Not Professional At All

Please explain: _____

- (5) How would you rate the mediator's knowledge of the subject matter in this case?
 Very Knowledgeable Knowledgeable Somewhat Knowledgeable Not Very Knowledgeable Not Knowledgeable At All
- (6) Was the mediator helpful in the settlement of this case?
 Very Helpful Helpful Somewhat Helpful Not Very Helpful Not Helpful At All
- (7) How would you evaluate the mediator's skills in this case?
 Very Skillful Skillful Somewhat Skillful Not Very Skillful Not Skillful At All
- (8) How would you rate your overall satisfaction with mediation as a method of resolving your client's dispute?
 Very Satisfied Satisfied Somewhat Satisfied Not Very Satisfied Not Satisfied At All

Please explain: _____

- (9) Did you feel mediation was appropriate to resolve the issues in this case?
 Very Appropriate Appropriate Somewhat Appropriate Not Very Appropriate Not Appropriate At All

Please explain: _____

- (10) Do you believe the mediation session was conducted at the appropriate time in the scheduling order?
 Yes No, Too Early No, Too Late

Please explain: _____

- (11) Any additional comments or suggestions: _____

Thank you for taking the time to complete this survey. Please feel free to attach additional comments.
At the end of the mediation conference, please fax or mail this survey to: **Ronna K. Jablow, Esquire
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Baltimore, MD 21202
(410) 396-7374 (Voice)
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